

## Ipswich Museum Access Guide

We welcome all visitors and want you to enjoy your visit. We are very happy to help in any way we can.

Ipswich Museum is free and open from 10am-5pm, Tuesday to Sunday. Below you will find some information that will help make the most of your visit.

### Quiet Times

If you, or someone you care for could benefit from a quieter atmosphere, we would recommend that you visit Ipswich Museum between 3pm and 5pm, Tuesday to Sunday. This time of day is usually much quieter than the morning, when we often have schools and group visits taking place. Booking is not required and entry to the museum is free.

### What to expect when you visit

Ipswich Museum is a Victorian building, with large doors, high ceilings and reduced lighting in several galleries. The collections on display vary and include Victorian taxidermy (stuffed animals), mannequins, glass cabinets and sound effects. There is a first floor balcony with a railing approximately 1 metre high.

### Facilities

A friendly member of staff will welcome you when you arrive and there are maps to help you find your way around. There are seats in most galleries, we have lockers for you to leave valuables and coat hooks are provided.

In addition, Ipswich Museum has a ramp at the main entrance leading to double doors that can be opened to allow access for wider wheelchairs or scooters. We also offer the following:

- A manual wheelchair is available for use. Please ask at reception.
- All galleries are accessible via a lift or stairs.
- All areas of the ground floor are either level or have ramped access.
- An accessible toilet is located on the ground floor.
- There are hands-on and sensory experiences at various points throughout the museum.

We provide British Sign Language interpretation at selected events. Please see our events section for more details.

Please speak to a member of staff if there's something we can help you with during your visit.

### Food in the Museum

Eating and drinking are not allowed in the galleries. This is because crumbs and spillages can attract bugs, which then start to eat the museum collections and displays.

We understand that there may be times when you might need a private space to eat or administer medicines and we will do our best to make this available during quiet times and Relaxed Openings. We therefore recommend calling ahead if this is a particular need for you.

### Getting Here

The road outside of Ipswich Museum has double yellow lines. 2 hours of parking directly outside of the museum is available to vehicles displaying a valid Blue Badge. The closest car park is Crown Car Park (IP1 3HS), where Blue badge holders can park for free for up to 3 hours. Further information see:

<https://www.ipswich.gov.uk/crowncarpark>

